

E-Waste Management and Handling Rules - India



Revision 1.0, March 2025

Unauthorized use, duplication, or modification of this document in whole or in part without the written consent of Cognyte Software Ltd. is strictly prohibited. By providing this document, Cognyte Software Ltd. is not making any representations regarding the correctness or completeness of its contents and reserves the right to alter this document at any time without notice. Features listed in this document are subject to change. Contact your Cognyte representative for current product features and specifications. All marks referenced herein with the ® or TM symbol are registered trademarks or trademarks of Cognyte Software Ltd. or its subsidiaries. All rights reserved. All other marks are trademarks of their respective owners.

© 2021 Cognyte Software Ltd. All rights reserved worldwide.

E-waste Management and Handling Rules

E-waste is a popular, informal name for electronic products nearing the end of their useful life. E-wastes are considered dangerous, as certain components of some electronic products contain materials that are hazardous, depending on their condition and density. The hazardous content of these materials pose a threat to human health and environment. Discarded computers, refrigerators, washing machines, televisions, VCRs, stereos, copiers, fax machines, electric lamps, cell phones, audio equipment, other Electronic Items and batteries if improperly disposed can leach lead and other substances into soil and groundwater. Many of these products can be reused, refurbished, or recycled in an environmentally sound manner so that they are less harmful to the ecosystem.

Benefits of E-waste Recycling



Electronics Recycling Conserves Natural Resources

There are many materials that can be recovered from old electronics. These materials can be used to make new products, thus reducing the need to mine for new raw materials. For instance, various metals can be recovered from computer circuit boards and other electronics, and the plastics and glass found in computer monitors and televisions can be recycled.

Electronics Recycling Supports the Community

Donating your old electronics plays an important role in the provision of refurbished products such as computers and mobile phones, which can be of great help to low-income families, schools, and not-for-profit organizations. It also helps individuals gain access to technology that they could not have otherwise afforded.

Electronics Recycling Creates Employment Locally

Considering that around 90 percent of electronic equipment is recyclable, electronics recycling can play a significant role in creating employment. This is because new firms dealing with electronics recycling will form and existing firms will look to employ more people to recover recyclable materials. This can be triggered by the increase in the demand for electronics recycling.

Electronics Recycling Helps Protect Public Health and the Environment

Many electronics have toxic or hazardous materials such as mercury and lead, which can be harmful to the environment if disposed of in trashcans. Reusing and recycling electronics safely helps in keeping the hazardous materials from harming humans or the environment. For example, televisions and computer monitors are hazardous since they have lead in them. Printed circuit boards contain harmful materials such as cadmium, lead, mercury and chromium. Also, batteries in computers and other electronics may contain hazardous materials such as cadmium, mercury and lead. Instead of keeping old electronics in the house or dumping them in landfills, recycling or reusing them is an appropriate option that should be supported by individuals and organizations. Considering the benefits of electronics recycling, it is very important that people in various parts around the world embrace this concept.

Creates Jobs

E-waste recycling creates new jobs for professional recyclers and creates a second market for the recycled materials.

Do's & Don'ts

Do's

Always look for information on the catalogue with your product for end-of-life equipment handling.

- + Ensure that only Authorized Recyclers/Dismantler handle your electronic (i.e. LED TV's and accessories) products
- + Always call at our toll-free No's to Dispose products that have reached end-of life
- + Always drop your used electronic products, batteries or any accessories when they reach the end of their life at your nearest authorized e-waste collection points.
- + Always disconnect the battery from product and ensure any glass surface is protected against breakage.

Don'ts

- + Do not dismantle your electronic Products on your own
- + Do not throw electronics in bins having "Do not Dispose" sign.
- + Do not give e-waste to informal and unorganized sectors like Local Scrap Dealer/ Rag Pickers.
- + Do not dispose your product in garbage bins along with municipal waste that ultimately reaches landfills.



E-waste Management Plan

In developing country like India, most e-waste lands up in the informal sector where it is recycled without any consideration to health and environment. We, being responsible citizens contribute our share of Environmental Responsibility and aide in taking care of our environment.

Abiding by all the pertinent laws associated with E-waste Management, our company has been continuously working towards the same. Our company has partnered with Deshwal Waste Management Pvt. Ltd.

Together with **Deshwal Waste Management Pvt. Ltd.**, we have been doing its best in order to proffer environmentally sound management of electronic devices which have reached their end-of-life and to comply with the new India E-waste Management and Handling rules in providing drop-of centers and environmentally sound management of end-of-life electronics.

Deshwal Waste Management Pvt. Ltd has obtained authorizations from the appropriate governmental agency for their processing facilities. Deshwal Waste Management Pvt. Ltd will receive and recycle customer returned equipment, including all the e-waste.

Where and how can you recycle your e-waste?

Our e-Waste program starts with receiving e-waste pickup request from our end customers through toll free number after which Deshwal Waste Management Pvt. Ltd who is our Authorized Recycler collects it and transports it to the collection centre. No fee is charged from the consumer for giving the goods for recycling and there is no monetary benefit included in the Recycling Program. The solo aim is to serve the Environment by keeping it clean.

To recycle your waste electronic items, all you have to do is drop e-waste pick up request by calling us on Deshwal Waste Management Pvt. Ltd Toll-Free No. 1800 102 9077 from Monday to Friday between 10:00 AM to 5:30 PM. Also, customers can drop their e-waste in the drop- box provided at various collection centers of Deshwal Waste Management Pvt. Ltd.

Collection Centers

	Address	Contact Person	Contact Number	Toll-free Number
1.	B1/14 Basement, EROS Apartment, 56, Nehru Place, New Delhi-110019	Mr. Ashwani	9555999163	1800 102 9077
2.	Plot No. 292, Sector-7, IMT Manesar, Haryana-122050	Mr. Kishore	9873592319	1800 102 9077
3.	G/D no. 1051, Vishal Estate, Opp- Bharat Petrol Pump, Sarkhej Bavla Road, Taluka Sanand, Santhal, Ahmedabad-382210	Mr. Mukesh Parikh	9727355189	1800 102 9077
4.	Survey No. 119, Deokar Building, Pune Alandi Road Kalas, Vishrantwadi, Opp: (Engg.) Near ICICI Bank ATM Pune- 411015, Maharashtra	Mr. Samar Pan	9834480443	1800 102 9077
5.	105, Sewanti Chhaya Building, Dombiwali, East, Ayre Road, Kalyan-Dombiwali (M Corp), Thane, Mumbai- 421201	Mr. Anjani Tripathi	9643013881	1800 102 9077
6.	Survey No. 91 & 92/2, No: 1/33, Kumaran Rice mill compound, Tirupati Road, Thiruvallur High Road Vellavedu, Chennai-602107, Tamil Nadu	Mr. Gyaniram Choudhary	9080113177	1800 102 9077
7.	Plot No. 1, Sita Nagar 2, Near 200 Feet, Heerapur Rajni Pura, Heerawala, Ajmer Road, Jaipur- 302024, Rajasthan	Mr. Shravan Swami	9261118000 /9251118000	1800 102 9077
8.	3/7, Jadavgarh, P.S. Garfa, Kolkata 700078	Mr. Indresh	7415191708	1800 102 9077
9.	B-39, 3 rd Cross Road, Near Bharat Sevashram Sangha Jakkur, Benagaluru, Karnataka-560064, India	Mr. Lokesh	9873592320	1800 102 9077
<u>10.</u>	<u>Reliable trans logistics B-13/Okhla phase- 2, New Delhi-110020</u>	<u>Mr. Ibrahim</u>	<u>9555493838</u>	<u>1800 102 9077</u>
10.1	Reliable trans logistics no.389, Sembium road ,Kathevedu, Puzhal Chennai -600066	Mr. Dwevdi	9884309370	1800 102 9077

	Address	Contact Person	Contact Number	Toll-free Number
11.1	Reliable trans logistics, Shop Number-3, Panamma Chowk, Near J&K Head Office Jammu-180016	Mr. Narender Kumar	9419622202	1800 102 9077
12.1	Reliable trans logistic, South Gandhi maidan, behind IMA hall, Slimpur ohra, Patna-800001	Mr.Satendra Prasad	9431079451	1800 102 9077
13.1	Reliable trans logistics, Mahadeo Munda, Near Kalimander Chutia, Ranchi-834001	Mr.Briju Kumar	9113728020	1800 102 9077
14.1	Reliable trans logistics,23 Manorath Complex Sarapur, Ahmedabad-380052	Mr.Rajesh Patel	9374887483	1800 102 9077
15.1	Reliable trans logistics, Kolher Village Near kolher Vajan kanta Bhiwandi, Mumbai-421302	Mr.Sanjay Kumar	9999434721	1800 102 9077
16.1	Reliable trans logistics, 161/1 MG Road Bangur Building, Kolkata-700007	Mr. M Tiwari	9831744758	1800 102 9077
17.1	Reliable trans logistics, 24/711, Bhimpur, New Airport Road, Bhubaneshwar 751020	Mr. Basant	9338933801	1800 102 9077
18.1	Reliable trans logistics A K Azad Road, Rehabari Tinali Near Namghar Guwahati-781008	Mr.Raju	7002649709	1800 102 9077
19.2	Reliable trans logistics, JP Complex,MIDC T-Point Amravati Road, Wadi,Nagpur 440024	Mr.Kailash	9823361807	1800 102 9077
20.2	Reliable trans logistics ,No. 63 A,Dasanapur (H) NH 4 Tumkur Road, Behind Hanuman Temple, Nelamangla, Bangalore 562123	Mr.Singh	9379757223	1800 102 9077
21.2	Reliable trans logistics, lane no 14 opp. municipal garden Tiger Nagar Pune, Maharashtra- 411015	Mr Deepak	9730007723	1800 102 9077
22.2	Reliable trans logistics Plant no 20 Dyanand Nagar Jodha Power House Bhandarana Road Jaipur, Rajasthan-302013	Mr Nawrang	9351755333	1800 102 9077
23.2	Reliable trans logistics, Gali No.-3 Hira Nagar Opp. Transport nagar, Ludhiana 141003	Mr Birbal	9316055333	1800 102 9077

	Address	Contact Person	Contact Number	Toll-free Number
24-25	Reliable trans logistics SCO 1086-87 Cabin no 7 sector 22b Chandigarh-160022	Mr Jaiver	9312255333/ 9316255333	1800 102 9077
25-26	Reliable trans logistics 1-A 600/12 Prakash Nagar Hyderabad-500016	Mr Jammal	9346086996	1800 102 9077
26-27	Reliable trans logistics, Shop no. 1,2,3, Naraini Mangal Bhawan, Opp. Samudai Bhawan NR. Disha College, Ram Nagar Kota Road Raipur-492001	Mr R.L. Sahu	9302228182	1800 102 9077
27-28	Reliable Trans Logistics, Door No. 403,4th Floor Jaya Bharti Meadows Behind South India Bank Suchitra Center, Hyderabad - 500055	Mr. Rupam Ray	8047186910	1800 102 9077
28-29	Reliable Trans Logistics, B-5, BSF Colony, Behind Road near Petrol Pump Maharajapur House, Gwalior, Madhya Pradesh 474009	Mr. Manas Ranjan	8047186938	1800 102 9077
29-30	Reliable Trans Logistics, 1864, Sector 29, Faridabad, Haryana - 121003	Mr. Deepak Bhardwaj	8047186989	1800 102 9077
30-31	Reliable Trans Logistics, Door No, 14/268, 1st Floor, Chennampilly Building, Muttom, Choornikkara Panchayath, Aluva, Kerala - 683106	Mr. Ashar Sait	9846345118/ 9847995118	1800 102 9077
31-32	Reliable Trans Logistics, E-24, Gali No. 24, Near St. Marks School Preet Vihar, Rudrapur, Uttarakhand - 263153	Mr. Sunil Kr. Singh	8047186915	1800 102 9077
32-33	Reliable Trans Logistics, S-180, Transport Nagar Kanpur Road, Lucknow, Uttar Pradesh - 226012	Mr. Manish Chaturvedi	8047186956	1800 102 9077

